Programming instructions for customers utilizing the following model TiVo units: *Series 2 (single tuner), Series 3, TiVo HD DVR and Premier*. Instructions may be slightly different between models.

A. <u>Guided Setup for All Channels</u> –
1. With TiVo unit powered "on" remove the Cable Card from the TiVo unit if available;
2. Press the "TiVo" button on the remote and arrow down to the "Read New Messages and Settings" tab, highlight and press "select";
3. Arrow down to "Restart or Reset Setup" highlight and press "select";
4. Arrow down to "Repeat Guided Setup" highlight and press "select";
5. You will now receive a "Warning" and must press the thumbs down button "3 times", then the "ENTER" button (not the select button);
6. Now you will enter your five digit zip code, now press "select";
7. Arrow down to "cable only", highlight and press "select";
8. You will receive a message "CableCard", arrow down to "continue" and press "select";
9. Now you will set up your internet connection, choose internet or telephone (depending on your format) then press "select";
10. Input your settings based upon your selection of the previous step;
11. "You will now connect to TIVO" press "select";
12. After loading is complete, press "select";
13. "Cable Provider" arrow down to your school, and press "select";
14. "Premiums" arrow to "no" and press "select";
15. "Your channels are now setup" press "select";
16. "Network Connections" press select to "start";
17. When download is complete, press "select";
18. "Program Info Received" press "select";
19. You will now receive a "Congratulations" message, press the "TiVo" button to resume normal function.

B. <u>Tuning Missing Digital /HD Channels</u> –
1. Press the "TiVo" button on the remote;
2. Arrow to "Read New Messages and Settings" press "select";
3. Arrow to "Settings" and press "select";
4. Arrow to "Channels Select" and press "select";
5. Arrow to "Channel Scan" and press "select";
6. "Channel Scanning" Arrow to "Scan for Channels" and press "select";
7. You will now receive a "warning" highlight "OK" and press "select". (This step will take approximately 15-20 Min to complete);
8. Once completed press "select";
9. Arrow to "Add New Channel to Channel List" press "select";
10. Arrow to "channel List" press "select";
11. Arrow down through the list pressing "select" on all grayed out channels turning them yellow with a check mark. Go to the bottom of the list ensuring you have checked all grayed out channels;
12. Arrow to the right to "Done" and press "select";
13. Now press the LIVE TV button. You have finished the programming process.