How to get User & Technical Support for TutorTrac

1. Click on the TracMan Icon in the Trac Navigation and select "Request Support" on the upper left side of the screen.

| Main Menu | . : | Log Student: Log Resource: | |
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| FAQ | | Ine center for Teaching and Learning Tutoring Program provides peer tutoring and writing support to enhance the quality or student learning and the center for Teaching and Learning Autoring Program provides peer tutoring and writing support to enhance the quality or student learning and the center for Teaching and Learning Autoring Program provides peer tutoring and writing support to enhance the quality or student learning and the center for Teaching and Learning Autoring Program provides peer tutoring and writing support to enhance the quality or student learning and the center for Teaching and Learning Autoring Program provides peer tutoring and writing support to enhance the quality or student learning and the center for the center of the | |
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2. This will open up the Tutortrac Helpdesk in a new window. From here you can conduct a search for the user or support issue through the Knowledgebase or simply Submit a Ticket for the quickest support.



3. If unable to access Tutortrac, send an email to <u>helpdesk@go-redrock.com</u>.